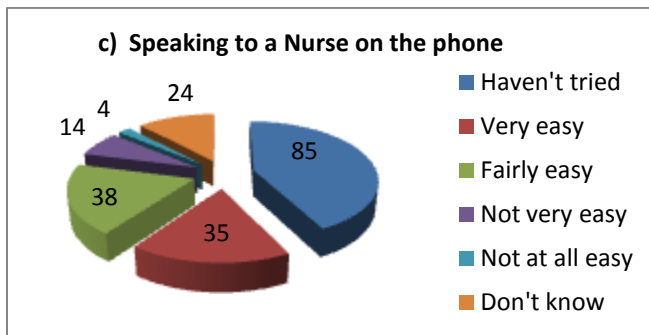
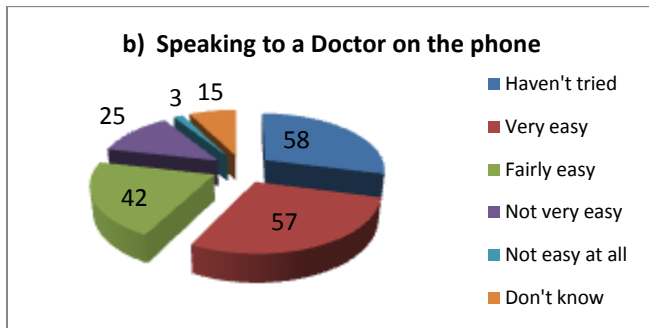
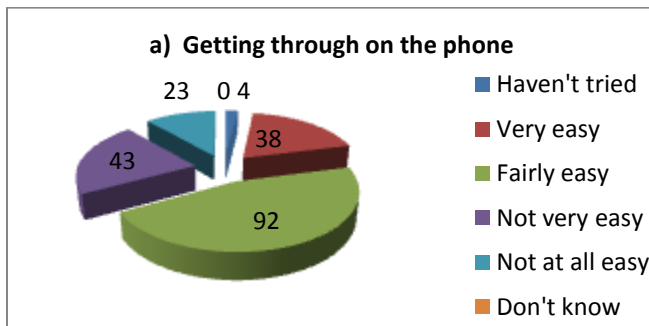


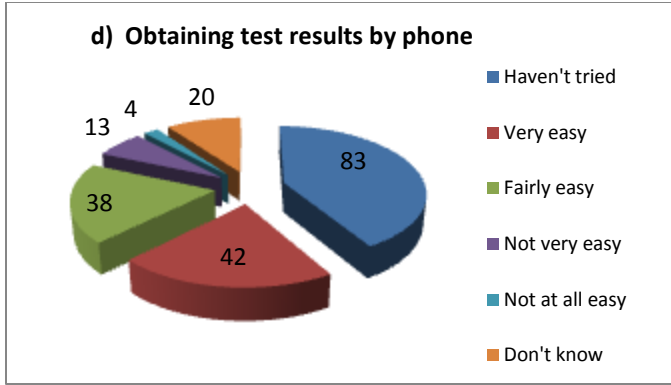


**Meltham Road Surgery  
The GP Patient Survey**

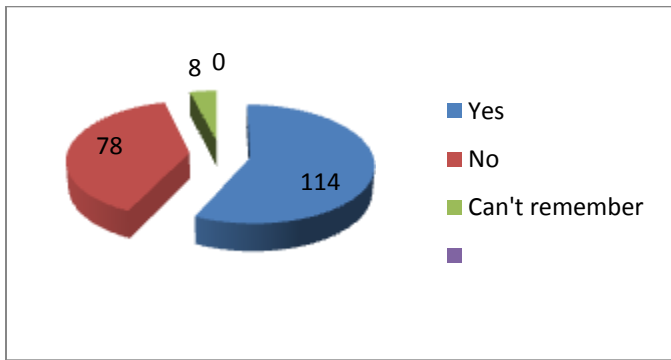
**Results based on 200 patients that completed the questionnaire**

**1. In the past 6 months how easy have you found the following?**

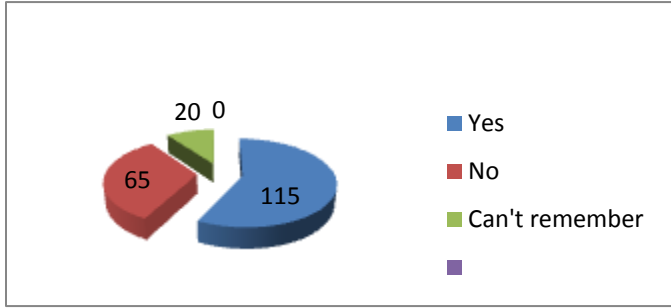




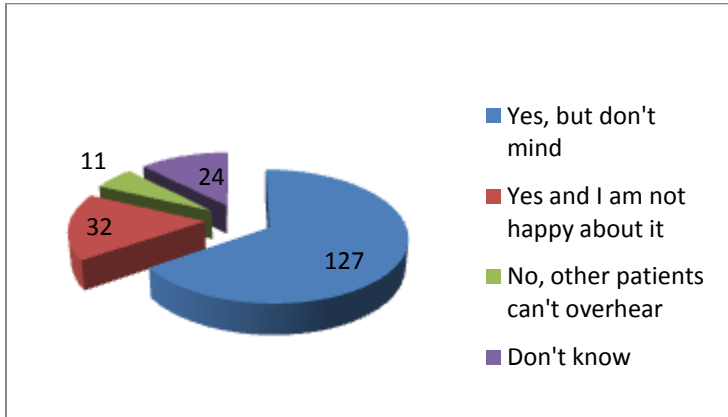
**2. In the past 6 months, have you tried to book ahead for an appointment with a Dr? By "booking ahead" we mean booking an appointment more than two weekdays in advance.**



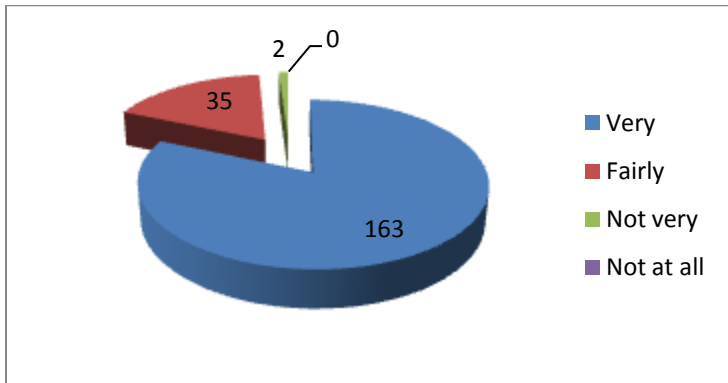
**3. Last time you tried, were you able to get an appointment with a Dr more than 2 weekdays in advance?**



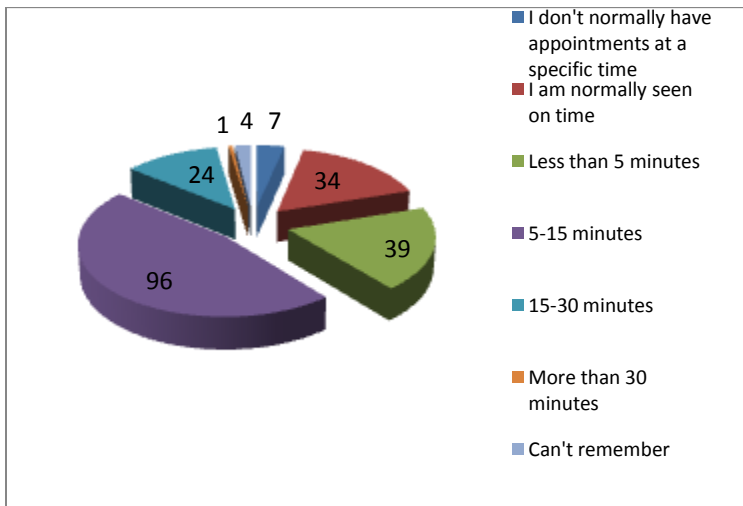
**4. In the Reception Area, can other patients overhear what you say to the Receptionist?**



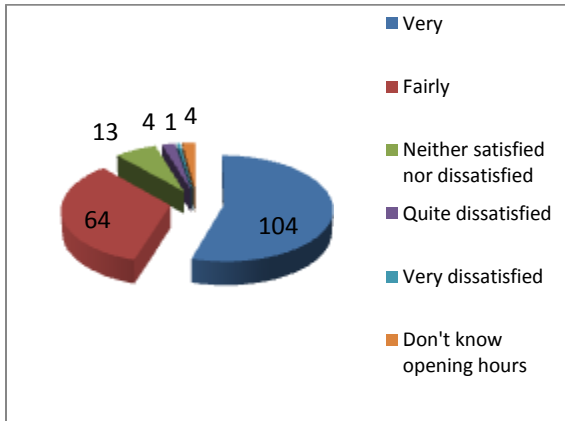
**5. How helpful do you find the receptionists at the surgery?**



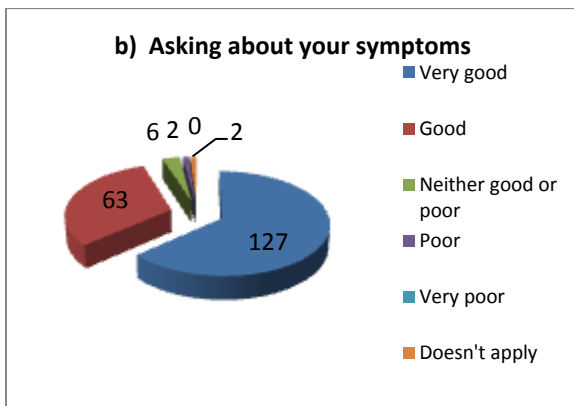
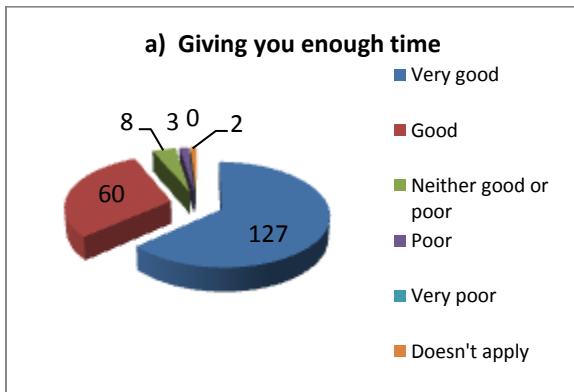
**6. How long after your appointment time do you normally wait to be seen?**

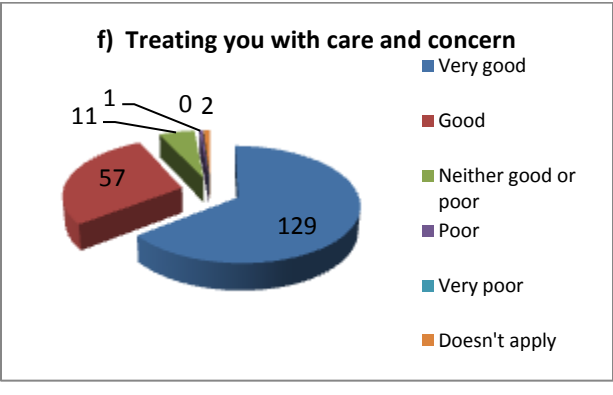
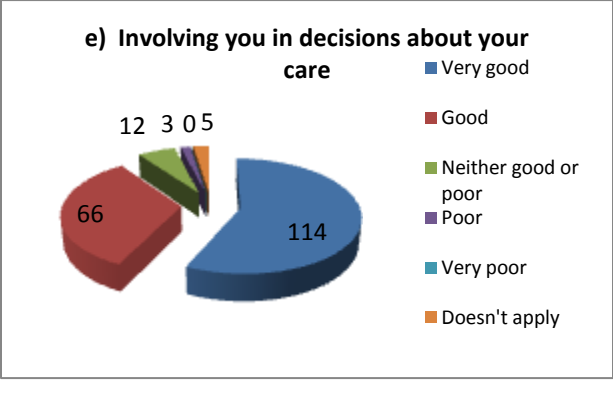
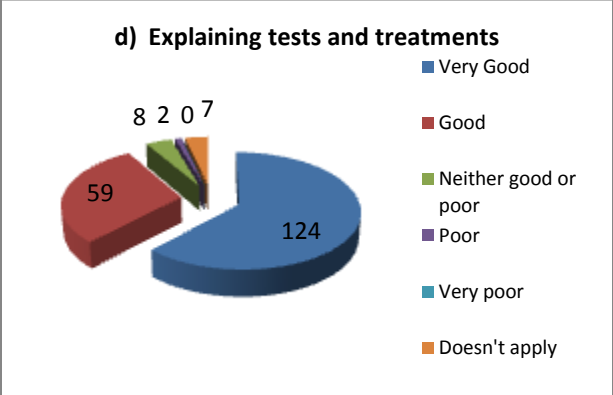
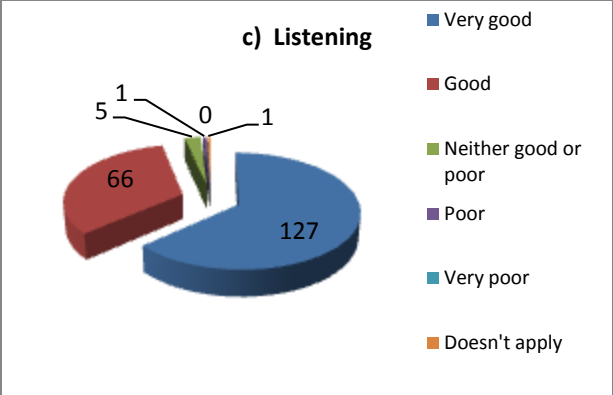


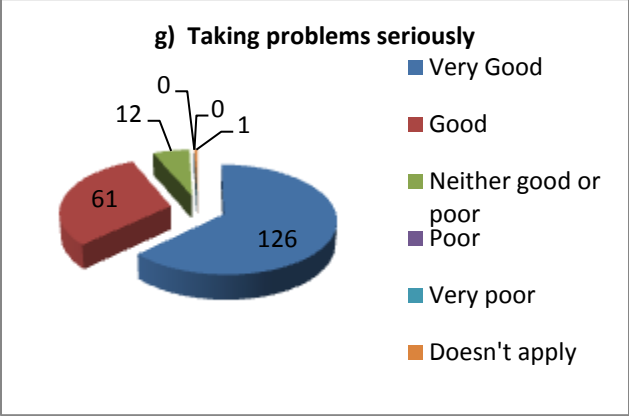
**7. How satisfied are you with the opening hours at the surgery?**



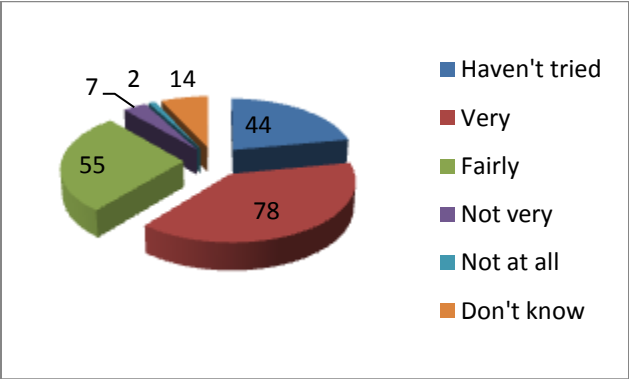
**8. The last time you saw a Dr at the surgery how good was the Dr at each of the following?**



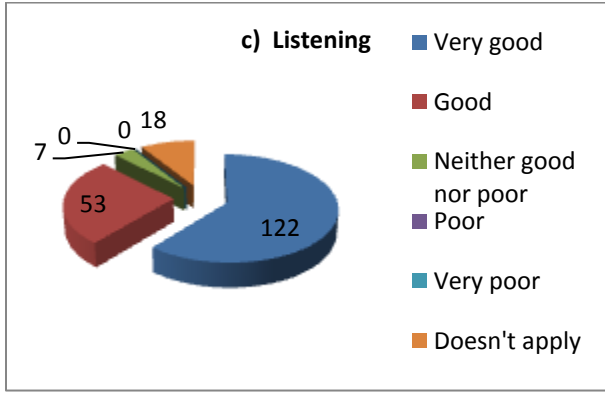
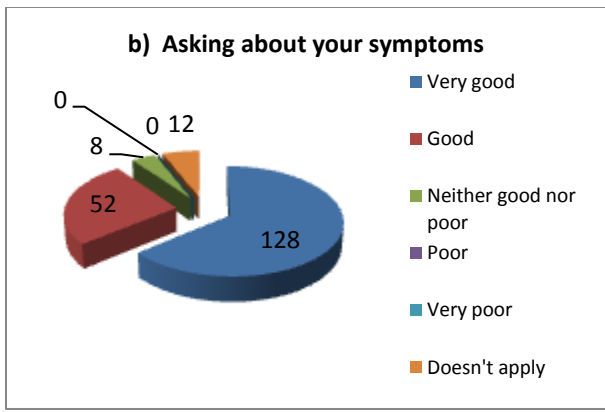
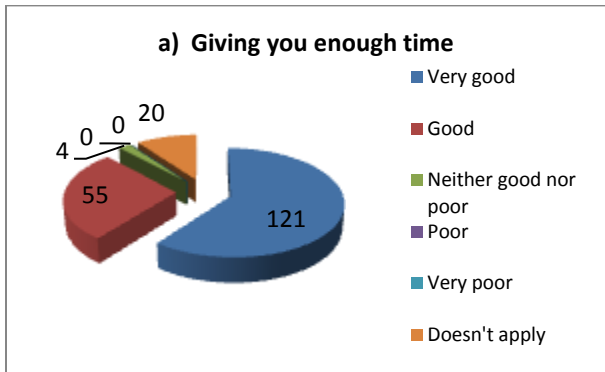


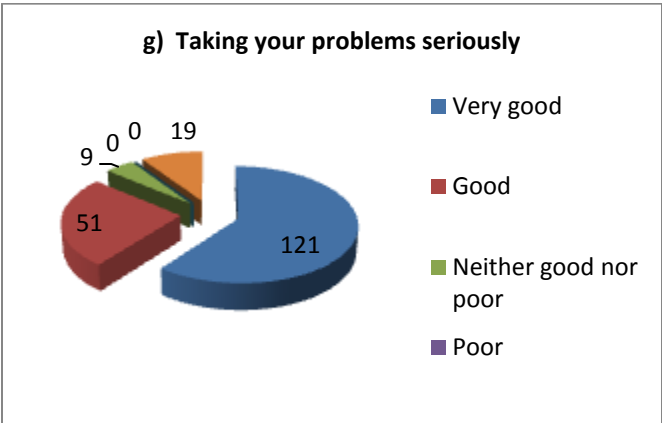
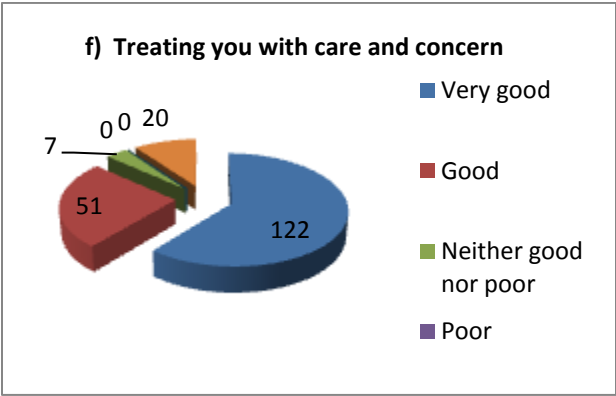
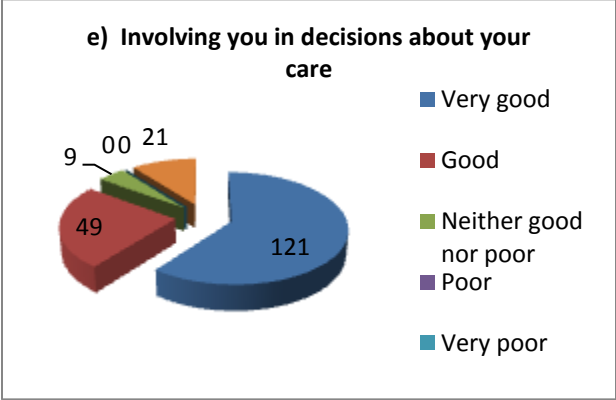
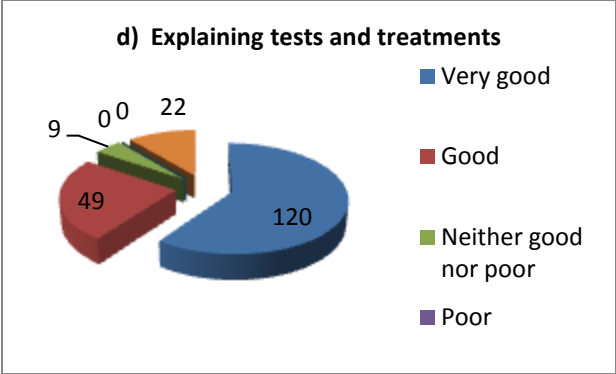


**9. How easy is it for you to get an appointment with a Practice Nurse at the surgery?**



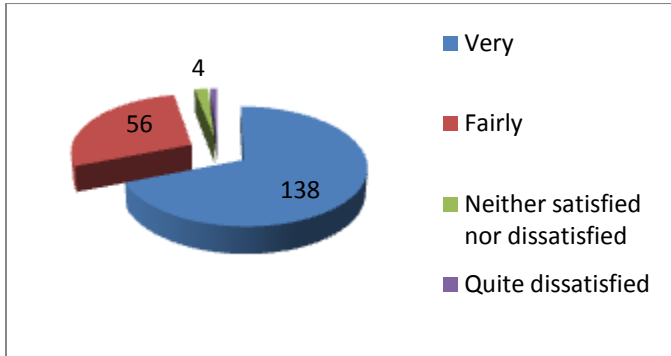
**10. Last time you saw a Practice Nurse at the surgery, how good did you find the Practice Nurse at each of the following?**



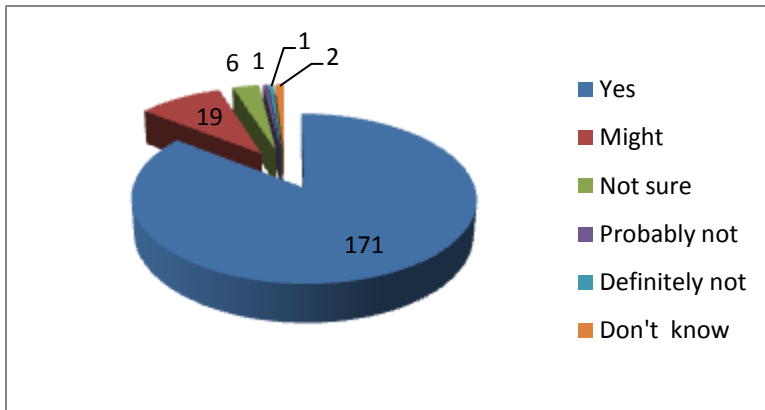




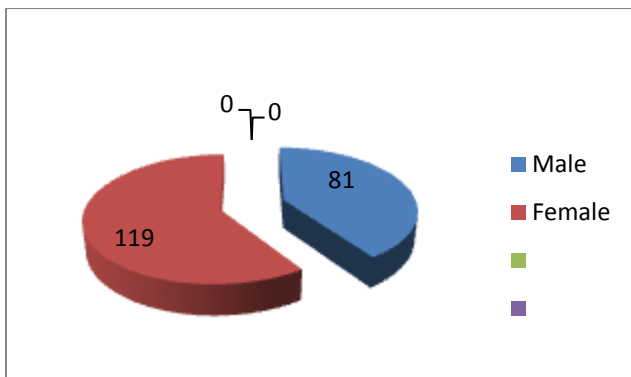
11. In general, how satisfied are you with the care you get at the surgery?



12. Would you recommend the surgery to someone who has just moved to your local area?



13. Are you male or female?



14. How old are you?

